# **Rates Remission and Postponement Policies**

### Community Contribution and Club Rebate Remission Policy

### **OBJECTIVE OF THE POLICY**

To assist clubs who provide their own facilities and enable them to facilitate the ongoing provision of noncommercial community services and recreational opportunities to the District.

#### CONDITIONS AND CRITERIA

Council may remit 50% of the general rates where the application meets the following criteria:

- 1. Where land is owned by Council or owned and occupied by a society or association of persons, and the land is used exclusively or principally:
  - (a) As a showground or place of meeting which is incorporated under the Agricultural and Pastoral Societies Act 1908; or
  - (b) For games or sports, except galloping, harness or greyhound races; or
  - (c) For the purposes of any branch of art.
- 2. The policy will not apply to organisations operated for private pecuniary profit, or which charge commercial tuition fees.
- 3. The Policy will not apply where a club licence under the Sale of Liquor Act 1989 is in force.
- 4. The policy will not apply to organisations that engage in the above mentioned sporting or community services, as a secondary purpose only.
- 5. The policy shall apply to such organisations as approved by the Chief Financial Officer and the Chief Executive, as meeting the relevant criteria.
- 6. The extent of any remission to any qualifying organisation shall be as determined by the Chief Financial Officer and the Chief Executive.
- 7. No remission will be granted in respect of those rates referred to in Section 16 of the Local Government (Rating) Act 2002 (e.g targeted rates for water supply, sewage disposal or waste collection).
- 8. Organisations making application should include the following documents in support of their application:
  - Statement of objectives.
  - Full financial accounts.
  - Information on activities and programmes.
  - Details of membership or clients.

The Community Contribution and Club Rebate Remission Policy will be reviewed every 3 years as part of the triennial Long Term Plan Process.

# Remission of Additional Charges Policy

### **OBJECTIVE OF THE POLICY**

The objective of the Remission of Additional Charges Policy is to enable Council to act fairly and reasonably in its consideration of rates, which Council have not received by the penalty date, due to circumstances outside the ratepayer's control.

### **CONDITIONS AND CRITERIA**

Council grants to the Chief Financial Officer or their nominee delegated authority in the following circumstances to approve on receipt of an application, the remission of such additional charges which have been incurred by any ratepayer as a consequence of their payment being received after the due date:

- 1. Where the rate payment history of the property over the last 3 years (or back to purchase date where the property has been owned by the offending ratepayer less than 3 years) shows no previous evidence of late payment and the instalment was received by Council no later than 3 working days after the day of adding the instalment additional charge.
- 2. Where the balance to clear the rest of the year's rates (undiscounted and including any arrears) are paid before penalties are added for the next instalment.
- 3. Where payment has been late due to significant family disruption i.e. in the case of death, illness, or accident of a family member, as at the due date.
- 4. Where the ratepayer is able to provide evidence that their payment has gone astray in the post or the late payment has otherwise resulted from matters outside their control.
- 5. Where a property changes hands (sale or lease) and the new owner/lessee is responsible for an instalment, when the original account was issued in the name of the previous owner/lessee.
- 6. Where a direct debit authority is commenced in time for the next instalment.
- 7. Where an error has been made on the part of Council staff, or arising through error in the general processing or levying, which has subsequently resulted in an additional charge being imposed.

Each application will be considered on its merits and remission will be granted where it is considered just and equitable to do so.

# Uniform Annual Charges on Contiguous Properties Remission Policy

#### **OBJECTIVE OF THE POLICY**

To enable Council to act fairly and reasonably and provide for the possibility of rates remission where two or more Uniform Annual General Charges (UAGC) are levied on rating units which are occupied or used by the same ratepayer being a lessee/owner using the rating units jointly as a single property.

#### CONDITIONS AND CRITERIA

Section 20 of the Local Government (Rating) Act 2002, stipulates that there shall be one property for the purposes of levying the UAGC, where two or more separately rateable properties are:

- (a) Owned by the same ratepayer (owner or person with right to occupy by virtue of lease for more than 10 years); and
- (b) Used jointly as a single unit(for the same purpose); and
- (c) Contiguous or separated only by road, railway, drain, water race, river or stream, they shall be deemed to be one property for the purposes of any Uniform Annual General Charges.

Council will allow, without further enquiry (except for clarification), applications made by ratepayers in the form of a statutory declaration to the effect that two or more separately rated properties are occupied by the same ratepayer and are used jointly for the same purpose and the Uniform Annual General Charge and any other relevant Separate Uniform Annual Charge levied on the second and subsequent assessments will be cancelled.

Council may remit the rates where the application meets the following criteria:

- 1. The rating units must be contiguous and occupied by the same ratepayer who is the lessee/owner of each unit and who uses them jointly as a single property contiguous or separated only by road, railway, drain, water race, river or stream and used for the same purpose.
- 2. Where farming or horticultural operations conducted on separate blocks of land are so far apart as to indicate that there is no possible continuity between them, full charges may be levied on each. Factors such as stock rotation, stock driving, property size, and the number of properties affected will be taken into account.
- 3. Council may, on written application from a ratepayer of such rating units, reduce or cancel any separate Uniform Annual General Charge levied on the rating units if it considers it to be reasonable in the circumstances to do so.
- 4. Council grants to the Chief Financial Officer or their nominee delegated authority in the above circumstances to approve on receipt of an application, the cancellation of Uniform Annual General Charge and any other relevant Separate Uniform Annual Charge levied on the second and subsequent assessments.

### Remission and Postponement of Rates on Maori Freehold Land Policy

### The Policy

The Central Hawke's Bay District Council recognises the complex problems involved when dealing with Maori land, and has formulated a policy (the Maori Land Policy) to deal with some of these. When, in the judgement of Council, it would be unfair or unreasonable to collect rates at this time, land may be placed on this Maori Land Register, and retired from rating liability for a period.

In general, reasons for placement on the register would include some or all of the following:

- Fragmented ownership ownerships vary in number and individual share proportions. Owners
  are scattered throughout the country and even worldwide. An attempt to contact a majority
  representation is often painstaking and difficult.
- **Unsecured legal title** there may be some land titles that have not been surveyed. They would not be able to be registered with the District Land Registrar. Owners seeking finance for development of their land are restricted, as mortgages cannot be registered against the title.
- **Isolation and marginal in quality** the geographical isolation and economic climate of the district are clearly illustrated by the much needed development, as the lands are of marginal quality.
- **No management structures** lands have no management or operating structures in place to administer matters.
- **Rating problems** because of the above factors there is a history of rate arrears and/or a difficulty in establishing who is/should be responsible for the payment of rates.

Note: The register is not designed as a way for owners to elect <u>not</u> to use land and therefore not to pay rates.

#### The Register

Maori land owners can apply to have their lands entered on the register. By making an application, owners are asking Council for a discretionary remission of rates.

If accepted, the land will be 'retired' from rates for a term specified by Council, with a maximum term of three years. While lands are 'retired' or 'parked up', the onus is on the owners to ensure that no one breaches the conditions by using the land.

Lands on the register are inspected regularly to monitor for any breaches.

Each application is examined on its own merits. Intending applications should not be compared to others already on the register.

#### The Criteria

The criteria to determine eligibility for application to the Maori Land Register is as follows:

- It must be Maori land (as defined in Te Ture Whenua Act 1993 Part VI Section 129 or the Local Government (Rating) Act 2002, Part 1, Sub-paragraph 1, Section 5).
- It must have historical, ancestral or cultural significance.
- It must be unoccupied. The definition of occupation which comes direct from Part 4 Section 96 of the Local Government (Rating) Act 2002 says that <u>'occupation'</u> is where a person/persons does one or more of the following:
  - Resides upon the land
  - o De-pastures or maintains any livestock whatsoever on the land
  - Cultivates the land and plants any crop on the land

- Stores anything on the land
- Uses the land or any improvements in any way

#### **General Comment**

For an application to be considered:

- Communication must be established between owners and the Council
- Rating problems must have been identified and amicable solutions worked towards
- Where the land has potential for land use, owners are provided with the time to re-assert responsibility and should be actively seeking prospective occupiers or usage. Land that is unrealistic for rating purposes can be identified, eg mudflats, heavily eroded cliff faces, severe bush and scrub.

### Remission of Rates for Natural Calamities Policy

#### **OBJECTIVE OF THE POLICY**

To assist ratepayers experiencing financial hardship as a result of a natural event detrimentally affecting the use of the land or the income derived from the land, and which directly affects their ability to pay rates.

#### CONDITIONS AND CRITERIA

Council may postpone wholly or in part, any rate or charge in respect of the property, where it considers it to be fair and reasonable to do so. This will be in circumstances where Central Government have recognized the seriousness of the event and provided financial assistance to enable the remission to occur.

The term and nature of the postponement, the proof of financial hardship and any other criteria considered necessary will be determined by Council in each case.

Decisions on the extent of remissions shall be as determined by the Chief Financial Officer through the Chief Executive, as meeting the relevant criteria.

# Rates Holiday / Postponement Policy

#### **OBJECTIVE OF THE POLICY**

To assist ratepayers who undertake economic development that benefits the District as a whole.

#### **CONDITIONS AND CRITERIA**

- 1) The applicant must be the current rate payer of the rating unit.
- 2) Council must be satisfied that economic benefits will flow to the district from the development.
- 3) The ratepayer must make application to Council.
- 4) Applications for a rates holiday will be considered by Council.

# Remission of Rates for QEII Trust and Land for Natural, Historic or Cultural Conservation Policy

### **OBJECTIVE OF THE POLICY**

To recognise and support the environmental value of such protected areas and to acknowledge the noncommercial use of such protected land. To preserve and promote natural resources and heritage by encouraging the protection of land for natural, historic or cultural conservation.

#### **CONDITIONS AND CRITERIA**

- 1. The extent of the rates remission if approved is to be 100%.
- 2. Applications are to be received in writing requesting rates relief be given to areas protected by the registration of a QEII Open Space Covenant or a covenant that gives the same effect.
- 3. Pest eradication shall be primarily the responsibility of the owner.
- 4. No portion of the covenanted area is to be developed or utilised in any way for commercial activity. This includes generating income for maintenance of the covenanted area.
- 5. Authority to consider applications is delegated to the Chief Financial Officer with right of appeal to the Chief Executive and Council.

# Sundry Remission of Rates Policy

#### **OBJECTIVE OF THE POLICY**

To remit rates and charges that are the result of fundamental errors; or where the balance owing is considered uneconomic to recover; or where the amount levied is unable to be covered pursuant to sections 67/76 of the Local Government (Rating) Act 2002; or where Council or its delegated officer(s) consider the levy impractical to recover.

To facilitate the use of Maori Freehold Land (and therefore the collection of rates), by removing the burden on the potential lessee of existing arrears.

#### **CONDITIONS AND CRITERIA**

Council or its delegated officer(s) shall determine the extent of any remission based on the merits of each situation. Decisions on the extent of remissions shall be as determined by the Chief Financial Officer through the Chief Executive, as meeting the relevant criteria.

### Remission of Water Meter Rates Attributable to Water Leaks Policy

### **OBJECTIVE OF THE POLICY**

To provide relief to people in situations where water usage is high due to a water leak.

#### **OBJECTIVE OF THE POLICY**

To provide relief to people who use .

#### **CONDITIONS AND CRITERIA**

Council may remit water meter rates where all of the following apply:

- A remission application has been received; and
- Council is satisfied a leak on the property has caused excessive consumption and is recorded on the water meter; and
- The leak has been repaired within one calendar month of being identified (unless evidence is provided that the services of an appropriate repairer could not be obtained within this period); and
- Proof of the leak being repaired has been provided to Council promptly after repair of the leak.

The amount of the remission will be the difference between the average consumption of the property prior to the leak, as deemed reasonable by Council, and the consumption over and above that average.

Remission is limited to the period where the leak was identified and fixed and the last invoice. Remission for any particular property will generally be granted only once every year. Where a remission for a water leak has been granted to a property under this policy within the last year, the remission decision is to be made by the Chief Financial Officer.

Any remission over 4,000 cubic metres of water is to be referred to the relevant Council Committee for decision.

# School Sewerage Charges Remission Policy

#### **OBJECTIVE OF THE POLICY**

To ensure that schools are not disproportionately charged for sewerage services based on the number of connections. Charges will be based on the school's staff and student numbers.

#### CONDITIONS AND CRITERIA

The policy will apply to the following educational establishments:

- Established as a special school under Section 98(1) of the Education Act 1964; or
- A state school under Section 2 (1) of the Education Act 1989; or
- An integrated school under Section 2 (1) of the Private Schools Conditional Integrated Act 1975; or
- A special institution under Section 92 (1) of the Education Act 1989; or
- An early childhood centre under Section 308 (1) of the Education Act 1989, but excluding any early childhood centre operated for profit.

The policy does not apply to school houses occupied by a caretaker, principal or staff.

1. An amount levied using the same mechanism as are applying to other separately rateable rating units within the District and reduced in accordance with the following formula:-

(a) Divided by the number of toilets as determined in accordance with condition 3 below (the full charge); and reduced in accordance with the following graduated formula:

(i) The full charge for each of the first 4 toilets or part thereof:

(ii) 75% of the full charge for each of the next 6 toilets or part thereof;

(iii) 50% of the full charge for each toilet after the first 10.

(b) For the purpose of 1 (a) above the number of toilets for a rating unit used for the purposes of an educational establishment is 1 toilet for every 20 students and staff or part thereof, irrespective of the actual number of toilets contained in the qualifying part of the rating unit.

(c) The number of students in an educational establishment is the number of students on its roll on 1 March in the year immediately before the year to which the charge relates.

(d) The number of staff in an educational establishment is the number of teaching staff and administration staff employed by that educational establishment on 1 March immediately before the year to which the charge relate.

2. Calculation of Council's standard sewerage charge (based on the number of water closets/urinals).

3. Calculation of the number of full time equivalent on-site students and staff divided by 20 and multiplied by the applicable waste water targeted rates.

4. The amount to be remitted is the difference between the amount calculated under 1 and the amount that would have applied, had the rating unit not been used by an educational institution.

5. That the Finance Manager be delegated authority to approve remission of the sewage charges in excess of the charges payable according to the policy.

#### Example

Green Intermediate School is situated in Moa District Council. Moa collects its rates by way of a pan charge of \$100 per pan. At 1 March 2011, Green Intermediate has 500 students, 30 staff and 28 toilet pans. How much will it pay in sewage disposal rates?

#### Answer: Green School would be levied \$1762.93.

The total charge in this case would be \$100x28 pans = \$2800. *Local Government New Zealand* has a legal opinion which holds that the actual number of pans should be used for this part of the calculation.

The number of rateable pans is 530/20 = 26.5 pans which gets rounded to 27 pans for the purposes of reducing the rates.

Council calculates that the full charge on each toilet would be \$2800/27 = \$103.70 per pan.

The total charge is then calculated with reference to the scale e.g.

4 pans at the full charge (\$103.70\*4 = \$414.80) 6 pans at 75 percent of the full charge (\$77.78\*6 = \$466.68) 17 pans at 50 percent of the full charge (\$51.85\* 17 = \$881.45).

Total = (414.8+466.68+881.45) = \$1762.93