



**CENTRAL
HAWKE'S BAY**
DISTRICT COUNCIL

Finance, Infrastructure & Performance Committee Meeting Agenda

Thursday, 19 June 2025

9.00am

Council Chamber

28-32 Ruataniwha Street

Waipawa

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- 1 **WELCOME/KARAKIA/NOTICES**
- 2 **APOLOGIES**
- 3 **DECLARATIONS OF CONFLICTS OF INTEREST**
- 4 **STANDING ORDERS**

RECOMMENDATION

That the following standing orders are suspended for the duration of the meeting:

- 21.2 Time limits on speakers
- 21.5 Members may speak only once
- 21.6 Limits on number of speakers

And that Option C under section 22 *General Procedures for Speaking and Moving Motions* be used for the meeting.

Standing orders are recommended to be suspended to enable members to engage in discussion in a free and frank manner.

5 CONFIRMATION OF MINUTES

Finance, Infrastructure & Performance Committee Meeting – 24 April 2025.

RECOMMENDATION

That the minutes of the Finance, Infrastructure & Performance Committee Meeting held on 24 April 2025 as circulated, be confirmed as true and correct.

**MINUTES OF CENTRAL HAWKE'S BAY DISTRICT COUNCIL
FINANCE, INFRASTRUCTURE & PERFORMANCE COMMITTEE MEETING
HELD AT THE COUNCIL CHAMBER, 28-32 RUATANIWHA STREET, WAIPAWA
ON THURSDAY, 24 APRIL 2025 AT 1.00PM**

UNCONFIRMED

PRESENT: Chair Brent Muggeridge
Cr Pip Burne
Cr Gerard Minehan
Cr Kate Taylor
Mayor Alex Walker
Pou Whirinaki Amiria Nepe-Apatu
Pou Whirinaki Piri Galbraith (*Online from 1.29pm*)

IN ATTENDANCE: Doug Tate (Chief Executive)
Nicola Bousfield (Group Manager People and Business Enablement)
Brent Chamberlain (Chief Financial Officer)
Mark Kinvig (Group Manager Community Infrastructure and Development)
Dylan Muggeridge (Group Manager Strategic Planning & Development)

Jane Budge (Strategic Governance Manager)
Sophie Elliott (Resource Consents Manager)
Rebecca England (Programme Manager)
Chris Gordon (Principal Programme Manager)
Murray Lougher (Building Consent Manager)
Audrey Malone (Senior Communications Advisor)
Ben Swinburne (3 Waters Manager)
Annelie Roets (Governance Lead)

1 KARAKIA

The Chair, Councillor Brent Muggeridge opened the meeting. A Karakia was offered earlier this morning.

2 APOLOGIES: 25.6

Moved: Cr Kate Taylor
Seconded: Cr Pip Burne

That the apologies for Councillors Tim Aitken, Kelly Annand, Exham Wichman, Jerry Greer and Pou Whirinaki, and Jerry Greer be noted and received.

CARRIED

3 DECLARATIONS OF CONFLICTS OF INTEREST

There were no Declarations of Conflict of Interest received.

4 STANDING ORDERS

COMMITTEE RESOLUTION: 25.7

Moved: Mayor Alex Walker
Seconded: Cr Kate Taylor

That the following standing orders are suspended for the duration of the meeting:

- **21.2** Time limits on speakers.

- **21.5** Members may speak only once.
- **21.6** Limits on number of speakers.

And that Option C under section 21 General procedures for speaking and moving motions be used for the meeting.

Standing orders are recommended to be suspended to enable members to engage in discussion in a free and frank manner.

CARRIED

5 CONFIRMATION OF MINUTES

COMMITTEE RESOLUTION: 25.8

Moved: Cr Pip Burne

Seconded: Cr Gerard Minehan

That the minutes of the Finance, Infrastructure & Performance Committee Meeting held on 26 February 2025 as circulated, be confirmed as true and correct.

CARRIED

Note: The Public Excluded Minutes from 26 February will be confirmed at the next meeting to be held on 19 June 2025.

6 REPORT SECTION

6.1 RESOLUTION MONITORING REPORT

PURPOSE

The purpose of this report presents the Resolution Monitoring Report.

COMMITTEE RESOLUTION: 25.9

Moved: Mayor Alex Walker

Seconded: Cr Kate Taylor

That the Finance, Infrastructure and Performance Committee notes the Resolution Monitoring Report.

CARRIED

The report was taken as read.

6.2 LOCAL WATER DONE WELL - PROPOSED WATER SERVICES DELIVERY MODELS FOR CONSULTATION

PURPOSE

To approve the water service delivery model options that will be included in public consultation required under the Local Government (Water Services Preliminary Arrangements) Act 2024 (PA Act).

The decisions made will enable Council to develop the consultation material required by the PA Act, which is proposed for adoption at a meeting of Council on 8 May 2025, with the public consultation to be carried out in May 2025.

COMMITTEE RESOLUTION: 25.10

Moved: Mayor Alex Walker

Seconded: Chair Brent Muggeridge

That the Finance, Infrastructure and Performance Committee:

- 1. Notes the Local Government (Water Services Preliminary Arrangements) Act 2024 requires councils to produce and submit a Water Services Delivery Plan to Central Government by 3 September 2025**
- 2. Notes that Council is required by Government to:**
 - 2.1. Consider and consult with community on at least two options for future delivery of water services.**
 - 2.2. Demonstrate, as part of its water services delivery plan, that it will meet requirements that the delivery of water services will be financially sustainable by 30 June 2028.**
 - 2.3. Moving forward, ring-fence revenue for three waters so that it is separate from other Council activities.**
- 3. Approves that Council consult on three water services delivery models:**
 - 3.1. ~~Option 1 – Internal Business Unit (also referred to as In-House and Council Delivered Services), the current water services delivery model with needed changes to meet legislation; and~~**
 - 3.2. ~~Option 2 – a Single-council Water Organisation (WO), referred to as the Central Hawke’s Bay Water Services Council Controlled Organisation (CHB-WSCCO); and~~**
 - 3.3. Option 3 – a Regional, Hawke’s Bay Multi-owned Water Organisation (HBWSCCO), that would include Central Hawke’s Bay District Council (CHBDC), Hastings District Council (HDC), Napier City Council (NCC) and Wairoa District Council (WDC).**
- 4. Agrees to identify that Option 3 – a Regional, Hawke’s Bay Water Organisation as the preferred option for public consultation.**
- 5. Endorses that officers will prepare a Consultation Document to present to Council on 8 May 2025 for approval.**
- 6. Notes that officers will summarise the outcomes of consultation considering community feedback, submissions, and hearings and provide their final advice via a report to Council to confirm the delivery model to be identified in the Water Services Delivery Plan to be presented to the Government by 3 September 2025.**

CARRIED

Doug Tate, Chief Executive, presented a report on proposed water service delivery models for community consultation. Key discussion points included:

- The community and council's awareness of Three Waters infrastructure challenges.
- The government's "Local Water Done Well" initiative aims to improve affordability and service delivery.
- Emphasis on economic, financial, and regulatory aspects, including service standards and accountability.

Consultation Options:

- **Preferred:** Regional or joint CCO involving Central Hawke's Bay, Hastings, Napier, and Wairoa District Councils.
- The regional CCO is favoured based on financial and non-financial benefits.
- Community consultation to be undertaken, with a delivery plan to be submitted to DIA by 3 September.
- Financial modelling, affordability challenges, and investment needs were discussed.
- Further analysis required on harmonisation and regional price pathways.
- Legislative requirements and recommendations were reviewed.

6.3 ADOPTION OF DRAFT EMISSIONS TRADING SCHEME – CARBON CREDIT POLICY

PURPOSE

The purpose of this report is to provide an overview and update on how the Council participates in the Emissions Trading Scheme (ETS), and how we protect ourselves from fluctuating carbon credit prices. It also outlines the next steps proposed to continue to lift Council's maturity in the management of the scheme.

COMMITTEE RESOLUTION: 25.11

Moved: Mayor Alex Walker

Seconded: Cr Pip Burne

That the Finance, Infrastructure and Performance Committee:

1. **Notes the Emissions Trading Scheme update.**
2. **Adopts the Emissions Trading Scheme – Carbon Credit policy attached as the control to minimise price risk introduced by the Emissions Trading Scheme.**

CARRIED

Brent Chamberlain provided background noting the policy aims to set rules and regulations for buying carbon credits to offset methane from landfills. Further discussions noted:

- Questions on the current level of carbon credits held – Currently holding about 12,500 tons of credits.
- The importance of setting fees and charges with certainty were discussed.
- Addresses volatility in carbon pricing over time.

6.4 ENDORSE SUBMISSION ON TAUMATA AROWAI WASTEWATER STANDARDS

PURPOSE

To endorse and make the Central Hawke's Bay District Council submission on the proposed National Wastewater Environmental Performance Standards being proposed by Taumata Arowai.

COMMITTEE RESOLUTION: 25.12

Moved: Cr Pip Burne
Seconded: Cr Kate Taylor

That the Finance, Infrastructure and Performance Committee endorses and makes the submission on the Taumata Arowai Wastewater standards.

CARRIED

Ben Swinburne and Mark Kinvig outlined that the proposed standards are designed to streamline the consenting process and reduce associated costs. Discussions noted:

- Councillors raised questions regarding the influence of regional councils on the consenting process.
- Mr. Swinburne provided an overview of the framework that guides regional councils in applying the standards.
- Concerns were expressed about the implications of trade waste on treatment requirements.
- The need for further work to understand how the standards will impact the Council's capital programme was acknowledged.
- The significance of securing 35-year consents for effective long-term infrastructure planning was emphasised.

6.5 ADOPTION OF CONSENTING FEES AND CHARGES FOR 2025-2026

PURPOSE

To adopt Council's consenting fees and charges for 2025-2026 for Councils having given consideration of the impact of these changes on developers.

COMMITTEE RESOLUTION

Moved: Cr Gerard Minehan
Seconded: Mayor Alex Walker

That the Finance, Infrastructure and Performance Committee:

1. **Adopts the Consenting Fees and Charges for the financial year dated 2025–2026 as set out in the attachments.**
2. **Gives notice pursuant to Section 103 of the Local Government Act 2002 of its intention to prescribe the fees payable for the period 1 July 2025 to 30 June 2026 in respect of certificates, authorities, approvals, consents, and services given or inspections made by the Council under the Local Government Act 2002, the Building Act 2004, the Building (Infringement Offences, Fees, and Forms) Regulations 2007, the Resource Management Act 1991, and the Central Hawke's Bay District Council Bylaws as set out in the Fees and Charges Schedule 2025-2026.**

CARRIED

Brent Chamberlain introduced the proposed fees and charges for building and resource consenting activities.

- Reviewed building and resource consenting fees.
- Maintains balance between user contributions and public investment

- Questions were raised on the comparison of fees with other councils – CHBDC comparable with other councils.
- Considers development costs and strategic growth enablement.
- The proposed fees and charges were supported as necessary for financial sustainability.

6.6 KEY PROGRAMME STATUS REPORT - THE BIG WASTEWATER STORY - Q3

PURPOSE

To provide the January – March 2025 Quarter 3 #BigWastewaterStory status report.

COMMITTEE RESOLUTION

Moved: Cr Kate Taylor

Seconded: Mayor Alex Walker

That the Finance, Infrastructure and Performance Committee notes the January – March 2025 Quarter 3 #BigWastewaterStory status report.

CARRIED

Ben Swinburne, Rebecca England and Mark Kinvig provided an update on the paper with discussions noting:

- Paused major capital projects pending wastewater standards review.
- Questions were raised about the prioritisation of network relining and the impact of trade waste on treatment requirements.
- Network relining project progressing (1.4km).
- Positive compliance improvements at Waipawa Treatment Plant.
- Ongoing optimisation of existing treatment systems.

6.7 KEY PROGRAMME STATUS REPORT - THE BIG STORMWATER STORY - Q3

PURPOSE

To provide the January – March 2025 Quarter 3 #BigStormwaterStory status report.

COMMITTEE RESOLUTION: 25.13

Moved: Mayor Alex Walker

Seconded: Chair Brent Muggeridge

That the Finance, Infrastructure and Performance Committee notes the January – March 2025 Quarter 3 #BigStormwaterStory status report.

CARRIED

Ben Swinburne, Rebecca England and Mark Kinvig discussed the progress on the overarching stormwater strategy and engagement with mana whenua.

Operational Programme:

- Vegetation clearance and excavation are underway, with significant progress noted.
- Cyclone Gabrielle impacts have been integrated into the programme.

Piri Galbraith joint the meeting online at 1.29pm.

Capital Works Programme

- Some projects are temporarily paused due to resource constraints.
- Focus remains on infrastructure resilience and flood risk reduction.

Project Updates:

- Otāne maintenance completed; minor infrastructure upgrades ongoing.
- Hydrogen project monitoring continues.

Drainage Infrastructure Management

- Ongoing assessment of public and private systems.
- Engagement with stakeholders via the stormwater bylaw.
- Collaborative work with landowners underway

Strategic Focus:

- Balancing public and private improvements.
- Adaptive planning and comprehensive flood risk management.

7 DATE OF NEXT MEETING

COMMITTEE RESOLUTION: 25.14

Moved: Cr Gerard Minehan

Seconded: Cr Kate Taylor

That the next Finance, Infrastructure & Performance Committee meeting be held on 19 June 2025.

CARRIED

8 TIME OF CLOSURE

The Meeting closed at 1.37pm.

The Minutes of this meeting will be confirmed at the next Finance, Infrastructure & Performance Committee meeting to be held on 19 June 2025.

.....
CHAIRPERSON

6 REPORT SECTION

6.1 RESOLUTION MONITORING REPORT

File Number: COU1-1400

Author: Annelie Roets, Governance Lead

Authoriser: Doug Tate, Chief Executive

Attachments: 1. Resolution Monitoring Report - 19 June 2025 [↓](#)

RECOMMENDATION

That the Finance, Infrastructure and Performance Committee receives the Resolution Monitoring Report.

PURPOSE

To present and receive the Resolution Monitoring Report.

SIGNIFICANCE AND ENGAGEMENT

This report is provided for information purposes only and has been assessed as not significant.

DISCUSSION

The monitoring report is **attached**.

IMPLICATIONS ASSESSMENT

This report confirms that the matter concerned has no particular implications and has been dealt with in accordance with the Local Government Act 2002. Specifically:

- Council staff have delegated authority for any decisions made.
- Council staff have identified and assessed all reasonably practicable options for addressing the matter and considered the views and preferences of any interested or affected persons (including Māori), in proportion to the significance of the matter.
- Any decisions made will help meet the current and future needs of communities for good-quality local infrastructure, local public services, and performance of regulatory functions in a way that is most cost-effective for households and businesses.
- Unless stated above, any decisions made can be addressed through current funding under the Long-Term Plan and Annual Plan.
- Any decisions made are consistent with the Council's plans and policies; and
- No decisions have been made that would significantly alter the intended level of service provision for any significant activity undertaken by or on behalf of the Council or would transfer the ownership or control of a strategic asset to or from the Council.

NEXT STEPS

An updated Resolution Monitoring Report will be presented at the next Committee meeting.



Finance, Infrastructure & Performance Committee

Resolution Monitoring Report - 19 June 2025

Key	
Completed	
On Track	
Off Track	

Item Number	Item	Council Resolution	Resolution Date	Responsible Officer	Progress Report
1	7.2	Tikokino Road Water Treatment Plant Relocation	19 Sept 2024	Chris Gordon / Mark Kinvig	On Track - The procurement for the design and construction contract is underway.
	Local Water Done Well - Proposed Water Services Delivery Models for Consultation	That the Finance, Infrastructure and Performance Committee: 1. Notes the Local Government (Water Services Preliminary Arrangements) Act 2024 requires councils to produce and submit a Water Services Delivery Plan to Central Government by 3 September 2025 2. Notes that Council is required by Government to: 2.1. Consider and consult with community on at least two options for future delivery of water services. 2.2. Demonstrate, as part of its water services delivery plan, that it will meet requirements that the delivery of water services will be financially sustainable by 30 June 2028. 2.3. Moving forward, ring-fence revenue for three waters so that it is separate from other Council activities.			Complete - Council continues to recieve regular updates on these matters, including updates in this agenda.

20250619 - Resolution and Action Monitoring Report - 19 June 2025.xlsx

Item Number	Item	Council Resolution	Resolution Date	Responsible Officer	Progress Report	
2	6.2		<div>3. Approves that Council consult on three water services delivery models: 3.1 Option 1 – Internal Business Unit (also referred to as In-House and Council Delivered Services), the current water services delivery model with needed changes to meet legislation; and 3.2. Option 2 – a Single council Water Organisation (WO), referred to as the Central Hawke’s Bay Water Services Council Controlled Organisation (CHB WSCCO); and 3.3. Option 3 – a Regional, Hawke’s Bay Multi-owned Water Organisation (HBWSCCO), that would include Central Hawke’s Bay District Council (CHBDC), Hastings District Council (HDC), Napier City Council (NCC) and Wairoa District Council (WDC). 4. Agrees to identify that Option 3 – a Regional, Hawke’s Bay Water Organisation as the preferred option for public consultation. 5. Endorses that officers will prepare a Consultation Document to present to Council on 8 May 2025 for approval. 6. Notes that officers will summarise the outcomes of consultation considering community feedback, submissions, and hearings and provide their final advice via a report to Council to confirm the delivery model to be identified in the Water Services Delivery Plan to be presented to the Government by 3 September 2025.</div>	24 April 2025	Doug Tate/ Dylan Muggeridge	Complete - Council continues to recieve regular updates on these matters, including updates in this agenda.
3	6.3	Adoption of Draft Emissions Trade Scheme - Carbon Credit Policy	That the Finance, Infrastructure and Performance Committee: 1. Notes the Emissions Trading Scheme update. 2. Adopts the Emissions Trading Scheme – Carbon Credit policy attached as the control to minimise price risk introduced by the Emissions Trading Scheme.	24 April 2025	Brent Chamberlain	Complete - Policy has been loaded into Councils Controlled Document Space as a live policy.
4	6.4	Endorse Submission on Taumata Arowai Wastewater Standards	That the Finance, Infrastructure and Performance Committee endorses and makes the submission on the Taumata Arowai Wastewater standards.	24 April 2025	Ben Swinburne/ Mark Kinvig	Complete - The submission on the Taumata Arowai Wastewater Standards was sent after the Council meeting.
5	6.5	Adoption of Consenting Fees and Charges for 2025/2026	That the Finance, Infrastructure and Performance Committee: 1. Adopts the Consenting Fees and Charges for the financial year dated 2025–2026 as set out in the attachments. 2. Gives notice pursuant to Section 103 of the Local Government Act 2002 of its intention to prescribe the fees payable for the period 1 July 2025 to 30 June 2026 in respect of certificates, authorities, approvals, consents, and services given or inspections made by the Council under the Local Government Act 2002, the Building Act 2004, the Building (Infringement Offences, Fees, and Forms) Regulations 2007, the Resource Management Act 1991, and the Central Hawke’s Bay District Council Bylaws as set out in the Fees and Charges Schedule 2025-2026.	A	Brent Chamberlain	Complete - Fees have been loaded to Council's website and key customers have been notified.

6.2 CONTRACT MANAGEMENT AND PERFORMANCE UPDATE

Author: Briar Ward, Contracts Manager

Authoriser: Doug Tate, Chief Executive

Attachments: Nil

RECOMMENDATION(S)

That the Finance, Infrastructure and Performance Committee receives and notes the Contract Management and Performance update report.

PURPOSE

To provide an update on the improvements made to Council's contract management function and provide an overview of Council's 'Term Contract' performance. This report aims to highlight the significance of these improvements and the positive impact they have on the accountable delivery of our services, contracting partnerships and value for money for the community.

SIGNIFICANCE AND ENGAGEMENT

This report is provided for information purposes only and has been assessed as not significant.

BACKGROUND

Historically, Central Hawkes Bay District Council has not standardised its approach to its contract management across its organisation functions. While an existing Contract Management Policy was in place, the deliverability of the policy had been variable, relative to the capability, capacity and complexity of the contract matter.

There has been a growing need to enhance this area of the business to ensure that we are meeting the evolving demands of our community and maintaining high standards of service delivery. We have made significant improvements through refreshing our contract management approach with an increased focus on process standardisation and proactively driving for results with our suppliers.

This focus has led to improved performance across many functions and better value for money outcomes for our community.

As part of the [Elected Member Priorities](#) 2022 – 2025 developed as part of the Triennium, a clear focus was placed on "Accountable Delivery". This saw a focus on delivering a new approach to accountability across our community and Council, that focuses on our Thrive DNA and results in a tangible uplift in community outcomes. This would be achieved through three key actions being a review of the Contract Management Policy, focuses on a successful cultural and leadership mobilisation, reinvigorating community care groups and improving organisational reporting.

This report focuses on two of the key actions. This has led to increased accountable delivery and value for money successes for our community.

DISCUSSION

The increased focus on contract management has brought significant benefits including greater ownership of outcomes, working closely with supply partners and setting expectations on standards of performance.

Accountable delivery

This has enabled improved transparency, oversight and control of our service delivery functions. We have aligned Council objectives and strategic goals with our contracted partners and ensured that contractual obligations are fully understood and met.

Performance standards are now consistently upheld through the monitoring of contract Key Performance Indicators (KPIs). Teams have focused on developing stronger working relationships with suppliers, which is increasing trust and providing assurance that reliable and high-quality services are being provided. Council, in a public excluded, have had further visibility, being briefed on performance across each of the individual contracts.

This way of working is reducing risks for both Council and its suppliers resulting in improved KPI scores.

The graph below shows the average aggregated scores from our 8 main term contracts across Land Transport, 3Waters, Open Spaces and Solid Waste:

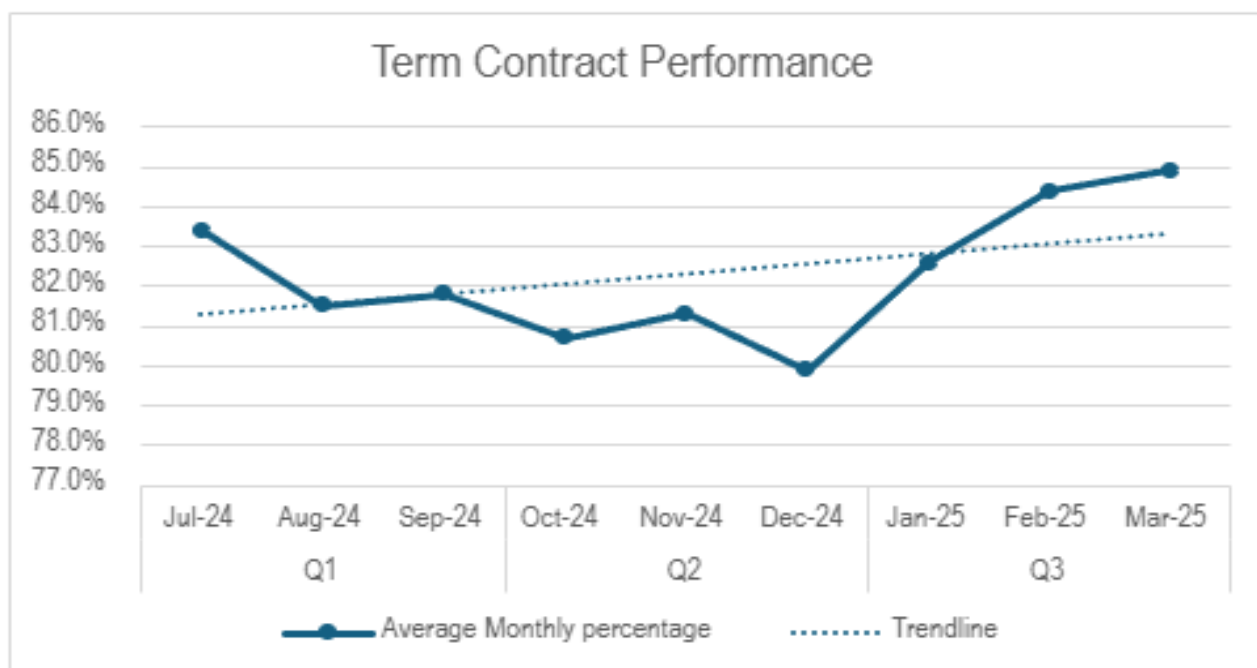


Figure 1: Aggregated monthly performance scores across 8 key term contracts

Process standardisation and collaborative efforts have resulted in efficiency gains, cost savings and more effective utilisation of resources. This has ultimately enhanced the quality of services provided to the community.

Key Result Areas

The development and implementation of organisational Key Result Areas (KRAs) ensures that suppliers meet the high standards set by Council. With the following 5 focus points there is greater control over the outcomes Council wishes to achieve from every current and potential contracted supplier:

- Value for money in delivery
- Health, Safety, Wellbeing and Environment
- Partnership and Trust
- Customer Satisfaction and Community Confidence
- Growing Local Capability and Capacity.

These KRAs have provided the framework for which we develop our Key Performance Indicators for each contract and help align the outcomes we wish to achieve.

Service Delivery Excellence forum

Formerly known as the Council 'Supplier Improvement Programme', this forum has been revitalised to provide a more comprehensive and inclusive platform for our suppliers. Now termed the 'Service Delivery Excellence Forum', it serves as an avenue for the Council to engage positively with its suppliers, offering them insight and input into Council initiatives and directions.

Key discussions within this forum encompass:

- health and safety learnings, where different contracted businesses share incidents, mitigations and learning experiences.
- procurement updates from across the business, including methodology and delivery model overviews, tender release dates and timelines, and what contract procurement we have within the next 12-24 months.

This forum also facilitates supplier feedback, promoting a collaborative atmosphere. It provides a networking opportunity for local suppliers to meet Tier 1 & 2 suppliers, which will lead to growing local capability and capacity in the district. The involvement of the MTFJ team also encourages local employment opportunities.

Through this platform, Council has successfully ensured the smooth integration of the KRAs into current and future contracts under a 'no surprises' approach.

Smart Procurement

Procurement improvements have enabled an increased focus on growing local capability and capacity within the district.

Of particular note is the procurement approach adopted to deliver the stormwater maintenance works. This has yielded highly competitive pricing from small local companies, enabling level of service targets to be exceeded for the 2024/2025 financial year.

Furthermore, the procurement for the land transport recovery works was designed to enable contract award prior to Christmas 2024, following NZTA approval in October/November. This enabled most planned physical works to be completed by the end of June 2025. These recovery contracts also promoted the use of local suppliers based in the district to deliver a range of recovery works involving landslip remediation and retaining structures.

The Programme Delivery Team is currently planning the procurement approach for the 2025/2026 financial year activities, adopting lessons learned from this year's work.

Improved Delivery Performance

Council teams have worked closely with suppliers, resulting in several accomplishments that continue to provide value for the community including:

- successful completion of the financial year 2024/2025 road reseals programme ahead of schedule with pre-reseal repairs for next season already underway.
- joint programming between Council's contract manager and the road maintenance manager, enabling work to be more efficiently planned and delivered at lower cost.
- completion of routine maintenance activities, including drainage works, prior to the winter months
- significant improvements and efficiencies in the delivery of 3 water services operations. This includes a notable enhancement in financial and budget management, forecasting to be

below Council budgets for the first time in 5 years whilst maintaining levels of service. Additionally, there has been a substantial reduction in the amount of active water leaks across the network which historically sat at over 100 open and active leaks – peaking at over 300 – to currently sitting at 12. On top of these vast improvements, we have also attended to several significant network breakages and events over the past 12 months.

- full utilisation of the Landfill Irrigation system that has seen the leachate pond the lowest it has been since it was commissioned thus reducing the amount of leachate truck cartage which has reduced diesel consumption and carbon emissions.

Customer Service

Council teams have placed significant focus on service request response times across all our major contracting areas to drive accountable delivery and lift community confidence. Across the past three financial years we have seen a significant decrease in the length of time it has taken to complete 'Requests for Service' (RFS) from our community.

In the financial year 2022/23 it took - on average - 38 days to close a RFS, reducing to about 5 days in the financial year 2024/25.

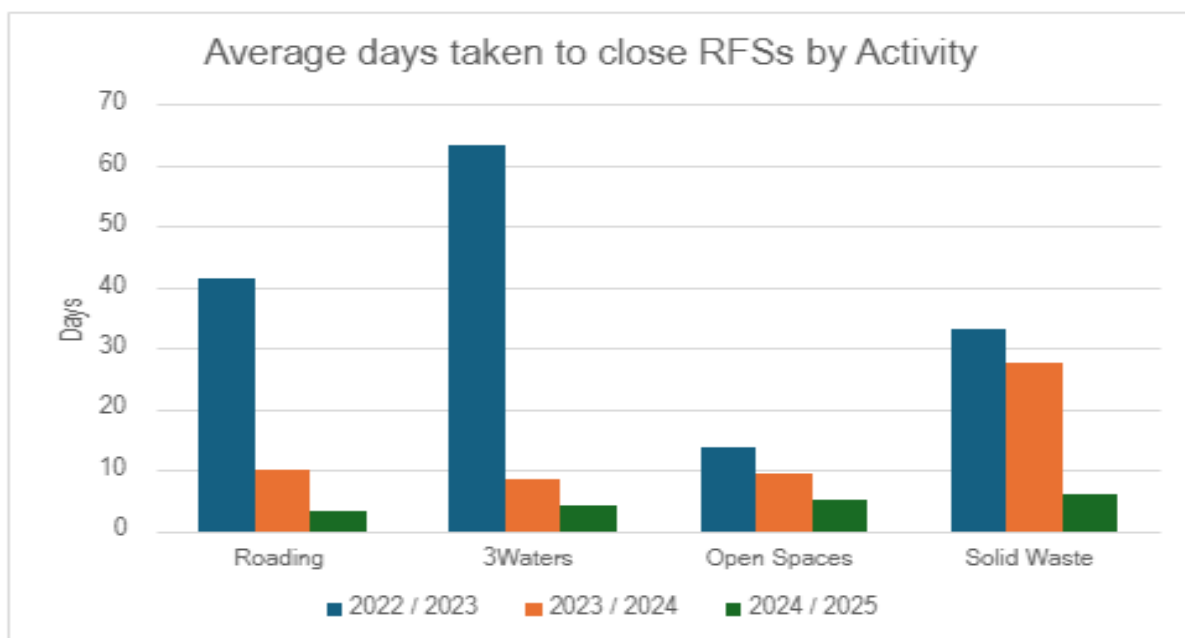


Figure 2: Average days taken to complete RFSs across the 4 main contracting activities

We have also seen a general decrease in the amount of RFSs we are receiving in each of the four main contracting activities. This aligns with the targeted contract management approach to proactively work to resolve network issues and increasing community confidence.

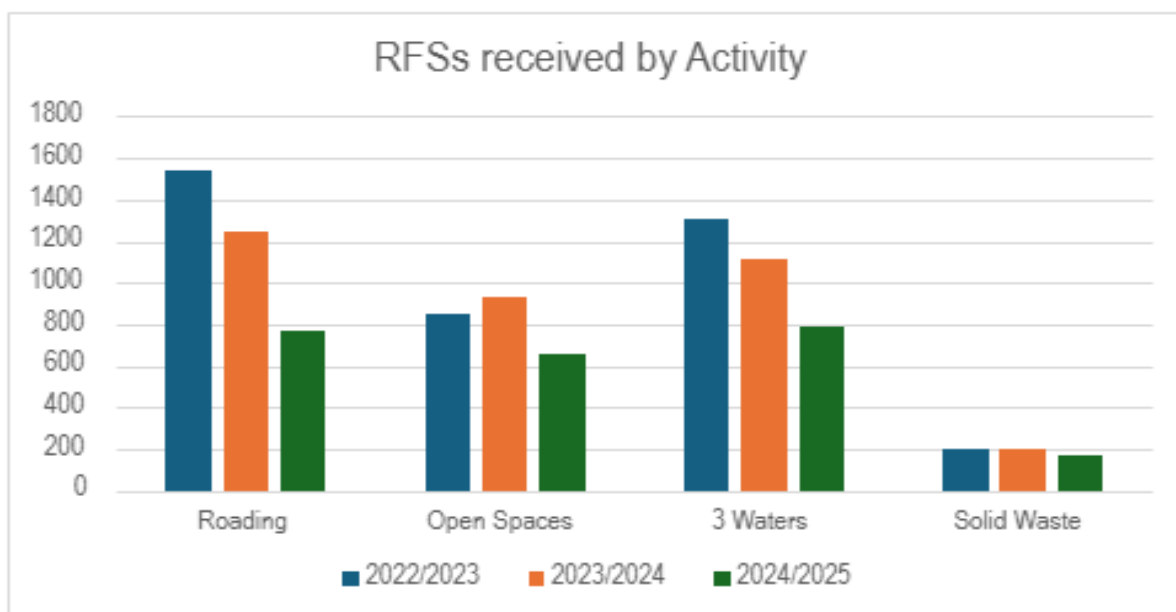


Figure 3: Reduction in the amount of RFSs being received by each activity

COMMUNICATION

Council continues to communicate with internal staff, contractors and consultants on a regular basis, providing visibility on our direction. Next steps will include developing a communications plan to go out to community to celebrate the successes we are seeing through the increased focus on contract management and highlighting the efficiencies we have made in the accountable delivery of our services.

CONCLUSION

The Council has made substantial strides in contract management, significantly enhancing service request response times and reducing operational inefficiencies. These efforts have led to visible step-change and a tangible uplift in the accountability of the services provided to community.

Moving forward, we remain steadfast in our commitment to continuous improvement through smart procurement and robust contract management. By consistently driving excellence in service delivery, we aim to foster greater community confidence and ensure local success aligns with our strategic direction "Together We Thrive".

STRATEGIC ALIGNMENT

This paper meets our objective of ensuring "Accountable Delivery" of services and "Enabling Local success to occur" under our strategic direction "Together We Thrive".

NEXT STEPS

Officers will continue to drive improvements through smart procurement and robust contract management and will continue to update Council on progress through formal reporting.

6.3 INFRASTRUCTURE PROGRAMME DELIVERY STATUS REPORT

Author: Chris Gordon, Programme Manager

Authoriser: Doug Tate, Chief Executive

Attachments: To be uploaded on Monday, 16 June 2025

Please note the Attachment will be available on Monday 16 June 2025.

RECOMMENDATION(S)

That the Finance, Infrastructure & Performance Committee receives the Infrastructure Programme Delivery Status Report.

PURPOSE

To provide an update on the Infrastructure Programme Delivery Status report.

SIGNIFICANCE AND ENGAGEMENT

This report is provided for information purposes only and has been assessed as of low significance.

BACKGROUND

Council has been continuing on its journey of maturity in organisational reporting across its programme of activities and projects.

Historically, Council has reported projects at an individual programme level, receiving updates on #thebigwaterstory, Roding Recovery, #thebigwaterstory and #thebigstormwaterstory and these will continue. However, this report provides a total overview of Councils Programme Delivery.

Since early 2025, this status report has been workshopped with Council, noting its developing status. The report will continue to be adapted and modified based on feedback from Councillors and as the Programme changes. Presenting the Status Report as part of the Public Agenda reflects the growing maturity of this report.

DISCUSSION

The Status Report notes that Council is on track to deliver on its forecast capital expenditure, which remains lower than the budgeted capital expenditure in first year of the Three-Year Plan 2024-2027.

Officers will speak to the **attached** Status Report.

Any feedback on the form of the Status Report will continue to be welcomed as it develops.

STRATEGIC ALIGNMENT

The delivery of this programme is critical to delivering on the seven outcomes across Project Thrive. The scope and scale of the programme is large, reflecting the diverse range of projects and activities that Council delivers.

The specific outcomes and benefits that each project that form part of the wider programmes, are outlined in the individual programme summaries.

NEXT STEPS

Officers will continue to develop the Status Report, based on feedback and as our reporting maturity grows.

At the Committee's 21 August 2025 meeting, Programme reports for the associated #thebigwaterstory, #thebigwaterstory and #thebigstormwaterstory will be presented.

The Roding Recovery Report will also continue to be presented to the Transport Committee on a monthly basis.

6.4 LOCAL WATER DONE WELL - HEARINGS OF SUBMISSIONS

Author: Doug Tate, Chief Executive

Authoriser: Doug Tate, Chief Executive

Attachments: To be uploaded on Monday, 16 June 2025

Please note the Attachment will be available on Monday 16 June 2025

RECOMMENDATION(S)

That the Finance, Infrastructure & Performance Committee:

1. **Receives the submissions on the Local Water Done Well consultation held between 12 May-15 June 2025.**
2. **Thanks submitters for taking the time to provide feedback and make their submissions on the Local Water Done Well consultation.**
3. **Agrees to accept the late submissions on the Local Water Done Well consultation.**

PURPOSE

To receive the Local Water Done Well (LWDW) submissions.

SIGNIFICANCE AND ENGAGEMENT

This report has been assessed as being of high significance due to the impact that the LWDW legislative framework will have on the community. This paper forms part of the special consultative procedure under the Local Government Act 2002 and the Local Government (Water Services Preliminary Arrangements) Act 2024.

BACKGROUND

LWDW is the Government's plan to address New Zealand's long-standing water infrastructure challenges. It recognises the importance of local decision making for communities and provides councils with a framework to determine how their water services will be delivered in the future. There is a strong emphasis on meeting economic, environmental and water quality regulatory requirements.

Council has publicly consulted with community on three options to meet the requirements of the LWDW legislative framework. Submissions opened on Monday, 12 May and closed on Sunday, 15 June 2025.

A series of community conversations were held over the five weeks, including:

- Live update and presentation – Monday, 19 May. 22 Views.
- Tikokino Community Conversation – Wednesday, 21 May. 8 Attendees.
- Porangahau Community Conversation – Sunday, 25 May. 6 Attendees.
- Waipukurau Community Conversation – Tuesday, 27 May. About 40 Attendees.
- Takapau Community Conversation – Wednesday, 28 May. About 40 Attendees.
- Elsthorpe Community Conversation – Tuesday, 3 June. 5 Attendees.
- Live update and presentation – Thursday, 5 June. 175 Views.
- Takapau Community Conversation follow up meeting – Monday, 9 June. About 50 Attendees.

- Waipawa Community Conversation – Tuesday, 10 June. About 35 Attendees.
- Ōtāne Community Conversation (rebooked) – Wednesday 11 June. About 30 Attendees.

DISCUSSION

Submissions

As at Thursday, 12 June 2025, Council has received 110 submissions, which are presented in an attachment to this report. Further submissions were received over the weekend and will be tabled.

This is the opportunity for Council to receive submissions and hear from those wishing to be heard. As at Thursday, 12 June 2025, 15 submitters have asked to be heard in support of their submissions and will present today at this 19 June meeting.

Should any late submissions be received, these will be presented to Council to decide on whether they will accept them or not.

We wish to thank those community members who have taken the time to make a submission.

Supporting this report are three attachments. These include:

Attachment 1 – (Supplementary to follow on Monday, 16 June). The Draft Hearings Schedule – please note this is subject to change.

Attachment 2 – (Supplementary to follow on Monday, 16 June). The Local Water Done Well submissions in order of submitters to be heard.

Attachment 3 – (Supplementary to follow on Monday, 16 June). All the Local Water Done Well submissions received by Thursday, 12 June 2025, in number order contained in the packs received on Friday, 6 June and Friday, 13 June.

Attachment 4 – (Supplementary to follow on Monday, 16 June). All the Local Water Done Well submissions received by 5:00pm Sunday, 15 June 2025, in number order contained in the packs received on Friday, 6 June, Friday, 13 June and Monday, 16 June.

STRATEGIC ALIGNMENT

The development of a potential Regional (Joint) Water Services CCO for the region aligns directly with Councils fundamental strategic philosophy of 'Together we Thrive'. Working together across the region demonstrates that Central Hawke's Bay and the wider Hawke's Bay region will benefit, based on the financial modelling and non-financial analysis completed.

Importantly, a potential Regional Water Services CCO unlocks the major barriers and constraints the district faces relating to its Three Waters Infrastructure, which have been outlined in Council's Infrastructure Strategy, Financial Strategy and other key financial documents.

The hearing from submitters is another important step to progress the LWDW for Council.

RISK ASSESSMENT AND MITIGATION

There are no risks associated with this paper, as this paper only receives and hears from submitters.

COMMUNICATION

Council has been actively engaging with the community through its LWDW consultation. As noted above 10 community events have occurred and about 410 community members have engaged in the conversation.

NEXT STEPS

A meeting to deliberate on submissions and to consider Councils options under the LWDW legislative framework will follow on the 3 July 2025. Officers will prepare deliberation reports across the hearing topics for this meeting.

Following the completion of deliberations, Officers will seek to finalise Councils Water Services Delivery Plan (WSDP) by 3 September 2025 to submit to the Department of Internal Affairs.

7 DATE OF NEXT MEETING

RECOMMENDATION

That the next Finance, Infrastructure & Performance Committee meeting be held on 21 August 2025.

8 TIME OF CLOSURE